

Office of the Chief
Procurement Officer
Pretoria

General Enquiries
(Weekdays 8am –4pm)
Tender Office
0124224078
0810379162

Technical Enquiries
Email
tenderoffice@sars.gov.za

Reference
RFP 33/2024



South African Revenue Service

TO WHOM IT MAY CONCERN

Pretoria Head Office
299 Bronkhorst Street,
Nieuw Muckleneuk, 0181

Dear Sir/Madam

Pretoria, 0001

INVITATION: REQUEST FOR PROPOSAL TO TENDER

The South African Revenue Service (SARS) invites you to tender for the goods and/or services as detailed in the attached tender forms. The conditions contained in the SARS Supply Chain Management Policy and the regulatory framework which governs tenders at SARS are applicable to this tender process.

Activity	Date / Time / Details
Bid Number:	RFP 33/2024
Description & Contract term:	Appointment of a supplier for the maintenance as well as support services for the DELL EMC hardware and software for a period of five (5) years starting 26 April 2025 until 28 February 2030.
Bidders to submit written questions on or before:	27 February 2025 to 03 March 2025
SARS to respond to bidders' written questions on or before:	27 February 2025 to 04 March 2025
Compulsory Virtual briefing session location and address:	Microsoft Teams Join the meeting now Meeting ID: 384 029 665 883 Passcode: ja9Wf9gW
Briefing Session Date and Time	03 March 2025 @11:00 – 12:30
CLOSING DATE AND TIME (proposals due):	07 March 2025@ 11h00 am Late bid proposals submitted after the closing date and time will NOT be accepted nor considered.

Please direct all technical related enquiries to the Procurement Tender Office on email:
tenderoffice@sars.gov.za

Yours Faithfully



NAME: MR. KOVILAN RAJARUTHNAM

ACTING BUSINESS AREA HEAD: ACQUISITION MANAGEMENT

DATE: 26 FEBRUARY 2025